



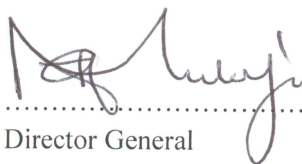
*Achieving Business Excellence Through Standards*

## **QUALITY POLICY**

As the National Standards Body responsible for the development of national standards and promotion of their use for socio-economic development, the Standards Association of Zimbabwe is committed to providing quality services to its customers in line with the requirements of ZWS ISO 9001 :2015 by:

1. Adopting a process approach to business supported by a risk based thinking practice
2. Understanding the needs of our customers and endeavouring to meeting their expectations
3. Compliance with applicable legal and other requirements
4. Driving business excellence through the establishment of a Quality Objectives from the Association's strategy and managed within the Integrated Result-Based Management (IRBM) framework
5. Continual improvement of business practices and processes

This Quality Policy shall be widely communicated, understood and applied within the Association.

  
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Director General

02 / 03 / 2026  
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Date