Achieving Business Excellence Through Standards

IWHALO YECHIBIMBISO KUNAYABO BATINOSHINGA NABO

CHINANGWA

Iwhalo inotokoloja zusungo nemilawu yokulyijana nabanhu banoshinga neStandards Association of Zimbabwe (SAZ) inosimatija kuzupila kwabashingi akale inolungulula kuzubhata kwedu mukuwanisa mishingo nenzila yopezhuluzhulu kutila kuzhajikija umbono nechinangwa chegapo yeli.

NDISU BANI ISU

Igapo lye Standards Association of Zimbabwe (SAZ) igapo linanonshingo wokutokoloja kushinga zwanana kwamakubungano omushango yeZimbabwe. Igubungano lyeSAZ lyakabumbwa mugole lya 1957 likootanga kushinga zwimo mumulawu mugole lya1960. Igapo yeli alijakabumbilwa kunjinisa imali koga lilozupilsa kuwanissa mishingo yonshobo wazhezhulu kutila kuti kube nokugundujana pozubiya zunolungiswa pamwempela nemishingo inowaniswa kubanhu bonowana lubhancho kana kutenga kuva kugubungano lyedu pamwempela nokutabilija bugalo nenhalaunda.
Zubhudikijwa nechibimbiso yechi, i-SAZ ilozupila kutobeleja kushinga nenzila imbuya inotobelejwa nayabo bakumushinga zwanana, kushingiswa kwemichina inokwelela, nokushinga nenzila yopezhuluzhulu nokutobelejwa kwemilawu unshaji uli wose.
Igapo yeli linoda kubona kuti kunakulyijana kubuya nokutokutokoloja nokutobela indebo jinova kubanhu batinoshingilana nabo nendebo jinobeva kwabali zunoba zunhu zulotikoshela.

ZWATINOKOSHESA

- **Lukujo nokuzubhata kunabulemu:** Kuta chinhu chilokwelela zusineni kuti kunani ukubweni.
- **Kukoshesa zudo zwabo batinoshinga nabo:** Kuzuzibija kuta mishingo inozhajikija zudo zwabanhu batinoshinga nabo kana kupindilija.
- **Kushingiswa kwamaano nenzila jamazhubano:** Tosungwaja kuti banhu beshingise bumizha muzuto nemishingo yose yatinobhata
- **Bumizha:** Tokoshesa bumizha mumishingo yedu yose yatinobhata kutila kubhula impasha nemishingo inobuza ishanduko.
- **Kushinga kunondila mbeli:** Toda kushinga nenzila inobuza ishanduko imbuya mubufumi, munhalaunda nomubugalo zutiwa nenzila inonda mbeli nokusima kwegubungano lyedu.

MISHINGO YEDU

- Kubumba nokushambaja chikelo chemishingo inolingilwa kuva pozubiya zunolungiswa mushango yeZimbabwe.
- Kusungwaja kuwhanana nozunobedikana pechikelo chilolingililwa nokuwanisa luzibo nenzila jokufunda jinosungwaja bumizha pozubiya zunolungiswa.
- Kutokoloja kozubiya zunobalungiswa kuti zukwendelana nozukelo zunobabigwa kutokoloja michina inobashingiswa pozubiya zunobeva kunamwe mashango.
- Kusungwaja kozunobedikana kana kulingililwa nokuwanisa zutupa zulokosha.
- Kuwanisa indebo jinochokuta nechikelo, unshobo wozubiya mushango, kumashango omudunhu namwe okule

ZWATINOZUPILA

I-SAZ ilozupila kutobeleja yozu zunotobela:

- **Kusoshaluja:** Isu totola zusungo zwedu nozwatinobabona apana unotituma kana kuchengejwa kutola zusungo.
- **Kutubula:** Toda kuba nechokomende chokuti yose mishingo yedu inobhatwa nabanhu banabumizha.
- **Kushinga zwipo pachena:** Towanisa indebo jilokwelela, jisili insiswa unshaji ulipo kutila kuti banhu bebe nokudimbwa musmishingo yedu.
- **Kushandula:** Toshandula indebo jose jinobabuzwa mbeli kwedu nokukambija , kutila kuti zukwendelane nozusungo zwatakatula
- **Kulondotwa kwensiswa:** Bose batinoshinga nabo nobabhata nenzila inabulemu , inalukujo akale tokoshesa insiswa

ZWATINOBIMBISA MUNSHINGILO WEDU

Kuzhajikija mishingo yedu sokubimbisa kwedu kunamwi batinoshingilana nabo ,tilozupila kuba nabashingi banobumizha, kubona kuti tashinga nenzila ipo pachena , isinosindamija bamwe munzila yatinobhata nabo banhu batinoshinga pamwempela nabo.
Tilozupila kubhata mishingo yedu nenzila yopezhuluzhulu inotobela:

- Kuwhisisa zudo zwenu.
- Mishingo yedu ilofhulwa nenzila inokwendelana nozudo zwenu.
- Kumubhata nenzila inabulemu, inalukujo nokulondota insiswa payinodikana.
- Kumupa indebo jinowhisisika, jilolulama akale jolokwelela.
- Kushandula nokukambija.

MUNGATIBHANCHA CHINI?

- Nokutiwanisa indebo jilolulama nechokomende pamunobezuwisana nasubo.
- Kutizibisa unshingilo wedu kutila kuti tinanche unshingilo wedu.
- Kutizibisa nozumwe kana ishanduko yatinokwelela kuziba.
- Kulondota kana kutabilija zunotilungulula luphawu lwedu kana indembela nokubona kuti yashingiswa nenzila ili iyo kana kutizibisa kana mungobona payinobeshingiswa nenzila isili iyo.

Undulamisi

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Izhuba

**Kana mulinemibhuzo, zulilijo kana zwamungade kutizibisa,
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