Achieving Business Excellence Through Standards

ISITHEMBISO SOMSEBENZI KWESISEBENZELANA LABO

INHLOSO
Isithembiso somsebenzi kulabo esisebenzelana labo ese-Standards Association of Zimbabwe (SAZ) siqinisekisa ukuzinikela kwezisebenzi zethu njalo siqondise ukuziphatha kwethu ekwenzeni umsebenzi omuhle kakhulu ukuze kufezwe umbono kanye lomsebenzi weNhlanganiso yethu.

YITHI OBANI
I-Standards Association of Zimbabwe (SAZ) yiNhlanganiso kaZwelonke ebona ngohlonzi lwamazinga eZimbabwe. I SAZ yasungulwa ngo-1957 njalo yaqiniswa ngokusemthethweni ngo-1960. INhlanganiso le yinhlanganiso engenzi okutholisa inzuzo njalo ezinikele ekwenzeni umsebenzi ozisezingeni elilohlonzi lwaphezulu, insizakalo ezigxile kumazinga aphezulu ajonge ukuthuthukisa ukuncintisa kwempahla lezinsizakalo zabahlonitshwa bethu esisebenzelana labo njalo kuvikelwa imiphakathi kanye lemvelo.
Sigxile kusithembiso sethu somsebenzi kwesisebenzelana labo, i-SAZ izibophezele ekulandeleni imikhuba emihle kakhulu, ukusebenzisa ubuchwepheshe obufaneleyo, lokugcina amazinga aphezulu obungcwethi kanye lokuziphatha kuhle ngaso sonke isikhathi.
Inhlanganiso le ikhuthalela ukukhuthaza ubudlelwano obuhle phakathi kwethu lalabo esisebenzelana labo ngokuqaphela lokuhlola njalonjalo izimpendulo ezivela kwabathengayo.

ESIKUQAKATHEKISAYO
- **Ubuqotho:** Ukwenza into efaneleyo loba kungela muntu obonayo.
- **Ukuqathekisa Esisebenzelana Labo:** Ukuba lesiko eligoqela ukutholisa impahla lemisebenzi ehambelana loba edlula izindingeko kanye lokukhangelela kwalabo esisebenzelana labo.
- **Ukubumba izinto ezintsha:** Sikhuthaza ubuchwepheshe obutsha esikhuthalela ukubufaka empahleni lasemsebenzini yethu.
- **Ubuhle Obupheleleyo:** Siyaqakathekisa uhlonzi kukho konke okomsebenzi wethu, sikhuthalela ukuletha imiphumela esezingeni eliphezulu, izinsizakalo, kanye lenkambo eletha inguquko epheleleyo.
- **uKugcinakala Okwesikhathi Eside:** Sikhuthalela ukudala inguquko ehle kwezomnotho, emvelweni kanye lakumphakathi ngesikhathi siqinisekisa impumelelo yesikhathi eside kanye lokuqina kwenhlanganiso yethu.

IBHIZIMISI YETHU
- Ukubumba lokushicilela amazinga kazwelonke aseZimbabwe.
- Ukukhuthaza ukuzwisisa izindingeko zamazinga ezikhangelelweyo ngokunikeza izimfundo zokuqeqesha amazinga akhona.
- Ukuhlolwa eLebhu kwempahla ezingalolongwanga kanye lokuhlola impahla ezilungisiweyo ukuze zifike kuzinga elifaneleyo, ukulungisa imitshina yokulinganisa, kanye lokuhlolisisa izinto zokusebenzisa okuhlanganisela ukuhlolwa kwempahla ezithengiswa ngaphandle kwelizwe nxa sezifikile lapho eziya khona.
- Ukukhuthaza ukusetshenziswa kabanzi kwamazinga ngokusebenzisa inhlelo zokunikezwa kwezithupha zokuphumelela ezivela kusigaba sesithathu.
- Ukunikeza ulwazi ngamazinga kazwelonke, awesabelo kanye lawomhlaba wonke

UKUZINIKELA KWETHU
I-SAZ izinikele kuzimiso ezilandelayo:
- **Ukungabandlululi:** Senza izinqumo ezisekelwe yibufakazi obuqotho ezingaveli ekuphoqelelweni okuvela ngaphandle.
- **Ukwenelisa:** Siyaqinisekisa ukuthi imisebenzi yethu yonke yenziwa ngochwepheshe abalamakhono aphezulu.
- **Ukuba mgceke:** Sinikeza umphakathi ithuba lokufinyelela loba ukunikezwa ulwazi olufaneleyo, olungesiyo mfihlo, olufika ngesikhathi mayelana lemisebenzi yethu ukuze sikhuthaze ukuzethemba ezimakethe.
- **Ukuphendula:** Senza konke okokuxhumana ngesikhathi, siqinisekisa izikhathi ezisheshayo zokwenziwa kwemisebenzi kuhambisana lezingqumo zethu.
- **Ukugcinwa kwemfihlo:** Siphatha bonke esisebenzelana labo ngenhlonipho, isineke, njalo sigcina imfihlo ngokupheleleyo

ISIQINISEKISO SETHU SOKUSEBENZA
Ukugcwalisa isiqinisekiso sethu somsebenzi kini, sizimisele ekubeni lezisebenzi ezilamakhono aphezulu, sithuthukise njalo silondoloze isiko elimgceke elingabandlululiyo njalo elilengqondo kulabo esisebenzelana labo.
Sizinikelele ekwenzeni umsebenzi omuhle ngalokhu:
- Ukuzwisisa izindingeko lezimfanelo elizifunayo.
- Ukwakha imisebenzi yethu malungana lezindingeko elizifunayo.
- Ukuliphatha ngenhlonipho, isineke kanye lokugcina imfihlo lapho okulendingeko khona.
- Ukunikeza ulwazi olucacileyo, oluqotho njalo olufaneleyo.
- Ukuphendula ngokuphangisa.

LINGASIPHATHISA NJANI?
- Nikezani ulwazi olupheleleyo kukho konke ukuxhumana kwenu lathi.
- Nikezani impendulo eqondileyo ukuze sithuthukise ukusebenza kwethu.
- Saziseni ngenguquko yonke okumele siyazi.
- Vikelani ukuqiniseka kwezibonakaliso zethu/impawu zethu lokusetshenziswa kwazo ngendlela efaneleyo loba libike yiloba yikuphi ukusetshenziswa kwazo okusolisayo.

Umqondisi Jikelele

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Usuku

Nxa lilemibuzo, izikhalazo loba imibono sicela litshayele ucingo, i-Watsaphu loba lithumele i-imeyili ku:Standards Association of Zimbabwe:
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