Achieving Business Excellence Through Standards

TOMELLOANO EA HO BEREKESANA LE BAO RE THEKHETSANANG LE BONA

MORERO

Lengolo lena le sopang tomelloano ea ho berekesana le bao re thekhetsanang le bona la-Standards Association of Zimbabwe (SAZ) le netefatsa o e nehela ha babereke mme e sopa boitsoaro ba rona ha re tlesa tsebeletso e ntle ho finyella pono le sepheo saKopano.

RE BO MANG

Kopano ea Standards Association of Zimbabwe (SAZ) ke kopano e bonang ka tsa Maemo a tsohle tsoe li rekesoang kapa li khomanehang lefatseng la Zimbabwe. SAZ e bopiloe ka ngoaha oa 1957 ea boloa kamo ho bong molaong ka ngaoaha oa 1960. Kopano ena e nehetseng ho bona ho e ba le ho berekesana ka tsela ea maemo a holimo, ho matlafatsa ka botlalo tlolisano le hoberekesana sentle le bao e thekhetsanang le bona ho tsereletsoa hape sechaba le naha.

Tlase ha Tomelloano ea ho berekesana le bao e thekhetsanang le bona, SAZ e kemeselitse ho latela mekhoa e mentle, ho berekesa tsebo ea nnete, le ho boloka maemo a phahameng a boitsoaro le boitokisetso kamehla.

Kopano ena e batla ka mafolofolo ho khothaletsa likamano tsa batho ba amehang ka ho hlahloba le ho lekola maikutlo a bao e berekesang le bona ka nako eohle.

PONO EA RONA

- **Botsepehi:** Ho etsa ntho e lokeleng leha ho sena motho ea tsoetleleng.
- **Ho Tlokomela Ka Botlalo Bao Re Thekhetsanang Le Bona:** Ho ba le setso sa ho khona ho tsamaesa thodo le tsa ho berekesa tse fihlelang kapa tse fetang tsoe le batloang le ho feta litebello tsa bao re thekhetsanang le bona.
- **Ho Tsamaelana Le Nako:** Re khothatsa hore ho be le ho tsamaelana le nako ho tlo bakelang hore re khone ho lokesa thodo ea maemo le tsoelopele ho litsebeliso.
- **Tsebeletso Entle Haholo:** Re nnetefatsa ho etsa mmereko o montle ho tsohle tsoe re li etsang, re na le paballo haoba le lipolelo tsa siemo sa holimo, litsebeliso, le ho berekesana ka tsela e tlo tlesang fetoho e bonalang.
- **Ho Tsoelapele:** Re e kemeselitse ho ba le tsebetso entle e tlo tlesang fetoho ho khomo, li polekeng le sechabeng re bona hape hore kopano ea rona e tlo hana e ba le tsoelopele e telele le o e nehela ha kopano.

MMEREKO OA RONA

- Ntlafatsa le ho tsebesa ka maemo a lefatse la Zimbabwe ha ho tsoetloa ka tsa litsebeliso lifetlang ho sechaba.
- Ho thusa batho ba khone hotloesesa ka maemo a ba tleseang ka ho ba neha maneno a lithuto libong mabape le tsa maemo.
- Ho hlahloba Laboratori tsohle tsa horekesa le thodo e seno lokesoang hore ho bonale kapa e maemong a le beleletsoeng, ho tsoetla hore tsa ho berekesa hore li bereka ka tsela e bong yona le ho hlola tsohle liberekesoang ho kenyeletsoa le hlahlobo ea thudo e tsoang ntle ha lefatse.
- Ho khothaletsa ho berekesoa ka botlalo ha maemo ka ho tlesa tse lingoe li khampane li tlobang li amohela li setifikeiti le ho tsoetla hore hoba le ho lateloa ka botlalo ka tsa ho berekesoa ha lilo libong le maemo a tsoanetseng.
- Ho tsebesa ka tsa maemo a lefatseng, a mafatse re khesanang le ona, le a mafatseng ohle ka bophara.

KEMESETSO EA RONA

SAZ e kemeselitse ho melao-metheo e latelang:

- **Ho se nke lehlakore:** Re etsa liqeto ho latela bopaki bo se nang lehlakore kapa thuso e tsoang kantle.
- **Bokhone:** Re netefatsa hore litseliso tsa rona le etsoa ka litsebi li bong le tsebo ea holimo.
- **Ponaletso:** Re netefatsa ho tsebesa sechaba ka litsebeliso tsa rona ka tsela e bong le ponaletso, e bakelang kotloeseso, le hore bao re thekhetsanang le bona ba khone ho tsepela ho litsebeliso tsa rona.
- **Karabelo:** Re sebetsesana le puisano eohle ka nako, re netefatsa linako tse potlakileng tsa ho a mohela litsebeletso ho latela mekhoa ea rona.
- **Sephiri:** Re tsoara bao re thekhetsanang le bona hlompho, mekhoa e metle, mme re boloka sephiri ka tsela e tiileng

TIISETSO EA RONA EA TSEBELETSO

Ho phethahatsa tiisetso ea rona ea tsebeletso ho uena, re ikemiselitse ho ba le basebetsi ba nang le bokhoni, ho tsebesa le ho boloka setso se bulehileng se nang le tekano le kahlolo e ntle ha re berekesana le bao re thekhetsanang le bona.

Re ikemiselitse ho tlesa tsebeletso ea rona ka:

- Ho utloesesa tse o li lebeleletseng le tsoe o li batlang.
- Ho e tsa litsebeletso tsa rona hore li tsamaelane letsoe o libatlang.
- Ho u tsoara ka hlompho, mekhoa e metle le ho boloka sephiri moo ho tsoanetseng.
- Ho u fa tsebo e nepahetseng, mme e tsepahalang.
- Ho tsoara nako e bong yona ho tsa o etsa tsebeletso.

O KA RE THOSA JOANG?

- Hore tsebesa ka tsela e totileng ho lipuisano tsohle.
- Hore tsebesa maekutlo a hau hore re khone o tsoseletsa tsebeletso ea rona.
- Re tsebese ka fetoho ee re tsoanetseng ho e tseba.
- Tsereletsa botsepehi ba litupa/matsoao a rona ka ho aberekesa ka tsela e bong mme le ho makalela botle batlo berekesang matsoao ana ka mmo ho senang tomelloano.

Motsamaisi Kakaretso

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Letsatsi

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